

Xpress Pick up and Delivery of your vehicle service (Xpress Service)

- The Xpress Service is available to all customers residing in South Africa.
- The Xpress Service is available at selected stores.
- The Xpress service is booked telephonically and arranged directly with a representative of your nearest store in advance.
- The Xpress Service is available within a 10km radius of your nearest store.
- Please ensure that your insurance covers the collection and delivery of your vehicle by a license bearing Tiger Wheel & Tyre driver.
- Full payment for the services rendered must be processed prior to delivery of your vehicle by means of Ozow (www.ozow.com).
- The collection of your vehicle will be arranged with you by a store representative, the vehicle will be returned to you before close of business or as per arrangement with the store manager.
- Please be patient and understanding with the execution of the Xpress Service as we have limited resources and are not able to provide a fixed time for the delivery of your vehicle. We will endeavour to assist within acceptable times and remain in constant communication with you in regard to your vehicle.
- The Xpress Service follows a heightened hygiene protocol in order to protect our customers and our staff members when collecting and delivering your vehicle.
- Tiger Wheel & Tyre Reserve the right to cancel this service without notice.
- E & OE

Heightened Hygiene Protocols for Xpress Service

- A store representative wearing PPE will arrive at the customers premises to collect the vehicle. The store representative will proceed with the hygiene protocol.
- Only the necessary vehicle key must be handed to the store representative (all other keys and keyrings must be removed).
- Customer to sign job card and liability form.
- Once the store representative arrives at the store, the in-store hygiene protocol will be adhered to.
- On the return of the vehicle, the customer would have already made a contactless payment for the services rendered.
- The store representative will proceed with the hygiene protocol.
- Customer to sign invoice.